

Member News

Reserve Bank Health Society

August 2012



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2012 AGM and election of Directors

The RBHS Annual General Meeting (AGM) will be held on Thursday 29th November 2012. Notice of the AGM and other relevant information will be sent to you before this date.

In accordance with the RBHS Constitution, two Directors will retire by rotation at the 2012 AGM, namely Ms Andrea Brischetto and Mr John Pick (Acting Chairperson). Ms Brischetto and Mr Pick have indicated that they will stand for re-election.

The RBHS invites members wishing to nominate for a position of Director to send the completed Nomination Form and Consent to Act as a Director to the RBHS Secretary at the postal address

specified. To be a valid nomination the document must be returned fully completed and signed no later than 5pm on Friday 24 August 2012.

The Secretary
Reserve Bank Health Society Ltd
GPO Box 3947
Sydney, NSW 2001

If more than two nominations are received there will be a ballot conducted prior to the AGM, in which all members are entitled to vote. Nominees should provide information about themselves, in the form of a statutory declaration of no more than 100 words, which will be supplied to members if a ballot is required.

Members considering nominating as a Director are encouraged to contact either the Secretary or the Chairperson, who can provide information relating to the responsibilities of Board members, the operation of the Board, and what is required of a Board member. Board meetings are usually held in Sydney. The Secretary, Ms Susan Kenny, can be contacted on (02) 9551 9030. The Chairperson, Mr John Pick, can be contacted on (02) 9403 1970.



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The new RBHS website

The new website was launched in January 2012 and many members are already taking advantage of our Online Member Services.

The new RBHS website, which can be accessed at www.myrbhs.com.au, offers a quick, easy, convenient and cost-effective way of managing your health cover 24 hours a day, 7 days a week. Through the new website, you can use our secure Online Member Services to:

- choose the cover that's right for you
- claim online
- view or change your membership details
- make credit card payments
- view your claims history
- download forms and brochures
- order a membership card
- find a healthcare provider (hospital, Access Gap doctor or Extras provider where you can use your HICAPS membership card)
- print your annual tax statement

Registering for Online Member Services is easy and will take only a few minutes! Just go to www.myrbhs.com.au/members/oms, click 'Register Online' on the right hand side, and then enter your details.

You can also claim online for many Extras services within a daily benefit limit up to \$200, including:

- Dental
- Optical (glasses and contact lenses)
- Chiropractic
- Physiotherapy
- Podiatry
- Speech Therapy
- Occupational Therapy

To claim online all you need to do is login and fill in the details from your receipts. Your claim is processed automatically and your fund benefit is paid straight into your nominated account. You don't even need to send in your receipts for claims under \$200 (but you do need to keep all your receipts as we may ask for them later to check some of the information).

Claims that are over \$200 can still be completed online, but before payment is made you will need to send in or upload a scanned copy of your receipts. For all other claims simply download a claim form from our website, or call us and we will send one out to you.

2012 tax statement

By now you will have received your 2012 tax statements in the post. Remember you can also access these and previous years' statements at any time through our Online Member Services at www.myrbhs.com.au.

Dependent children

The Board of RBHS has recently amended the fund policy to simplify the arrangements for dependent children to remain covered under their parent's RBHS membership.

Dependent children are covered at no extra cost on a family membership up to the age of 18 (or 25 if they meet the dependent criteria below).

To qualify as a dependent under the parent's membership the following policy now applies:

A person is deemed to be a dependent who is:

- a) A full time student at a school, college or university; or
- b) Is working and receiving an annual income that is below the maximum income level that does not attract income tax – this is currently \$18,200 per annum.



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